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| **Use Case Name:** Refund | | | **ID:** 5 | **Importance Level:** High | |
| **Primary Actor/s:** Client, Freelancer Secondary Actor: Database | | | | | **Use Case Type:** |
| **Stakeholders and Interests**  Administrator – wants to know what class is in session  Student – wants to know where what day and time a class is scheduled | | | | | |
| **Brief Description:** This Uses Cases shows who will need to see class calendars | | | | | |
| **Trigger: User request** | | | | | |
| **Relationships:** | | | | | |
|  | Extend |  | | | |
| **Normal Flow of Events:**   1. Verifies the user request for refund 2. Process information 3. Verifies based on guidelines 4. Communicates with freelancer 5. Freelancer choose to accept or deny | | | | | |
| **Sub Flows:** | | | | | |
| **Alternate / Exceptional Flows:**  2a. If system deems the request invalid, deny refund | | | | | |